

# Windham School District - Health Check for 9.2 Upgrade



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## Goals and Objectives

WSD wanted to define a roadmap and plan to execute its PeopleSoft FSCM and HCM V9.2 upgrades by assessing its current environment and identifying opportunities for improvement, automation, better integration and better reporting.

WSD also wanted to leverage the PeopleSoft 9.2 Upgrades to transform its business processes, eliminate manual processes, eliminate paper-based processes and add more PeopleSoft Out-Of-The-Box features and functionality to meet its future business needs.

WSD wanted to implement best practices in Financials/Accounting, Asset Management, Inventory and Purchasing to be more efficient and effective.

## About WSD:

The Windham School District (WSD) was established by the Texas Legislature as an entity separate and distinct from the Texas Department of Criminal Justice (TDCJ), with the Texas Board of Criminal Justice (TBCJ) serving as the Board of Trustees for the WSD. It is the policy of the Board that the WSD shall provide academic, as well as career and technology education, to eligible offenders incarcerated within the TDCJ.

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## Health Check for PeopleSoft V9.2 Upgrade

Astute Business Solutions conducted its two-week Health Check Assessment for upgrade in two accelerated steps:

1. Pre-built questionnaires sent to WSD ahead of time to gather information and documentation on current state processes, pain points and wish lists for 9.2 and beyond
2. Targeted onsite workshops to engage the business users, IT and stakeholders to review, analyze and define business requirements, prioritize them and plan for them in the context of a 9.2 upgrade by taking into account other IT and Business Initiatives.

## Outcomes

Astute produced a detailed Health Check Report which included the following high value deliverables for WSD:

1. Summary fit-gap analysis
2. Analysis by process area and module
3. Identified opportunities for improvement
4. Identified use of OOTB features
5. Identified project risks and recommended mitigation
6. Identified opportunities to de-customize through upgrade
7. Upgrade timeline, costs and resources
8. Requirement definition for new module implementations

## Customer Benefits

WSD obtained a detailed project plan and proposal for their upgrade which included timeline, resource and cost estimates and they were able to plug this into their planning and budgeting processes very easily.

WSD obtained best-practice based recommendations on improving and transforming their PeopleSoft applications and the business processes those applications support for greater efficiency and productivity.

WSD was able to visualize PeopleSoft 9.2 features through the various product demonstrations performed by Astute and understand what they were going to get through this proposed upgrade.

## About Astute Business Solutions

Astute is dedicated to providing innovative solutions that address our clients' unique and industry-specific pain points. We specialize in extending the out-of-the-box functionality of enterprise applications using our seamless add-on solutions so our clients can be spared the burden of messy and difficult-to-maintain customizations. Our unique combination of onsite, offsite and offshore resources enable us to provide best-in-class service and support to our clients at significant cost savings.



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